



Customs Clearing, International Freight Forwarding,
Logistics Services & Ships Agents

Serving Africa



Our commitment makes
us better

Empowered. Committed. Responsible.

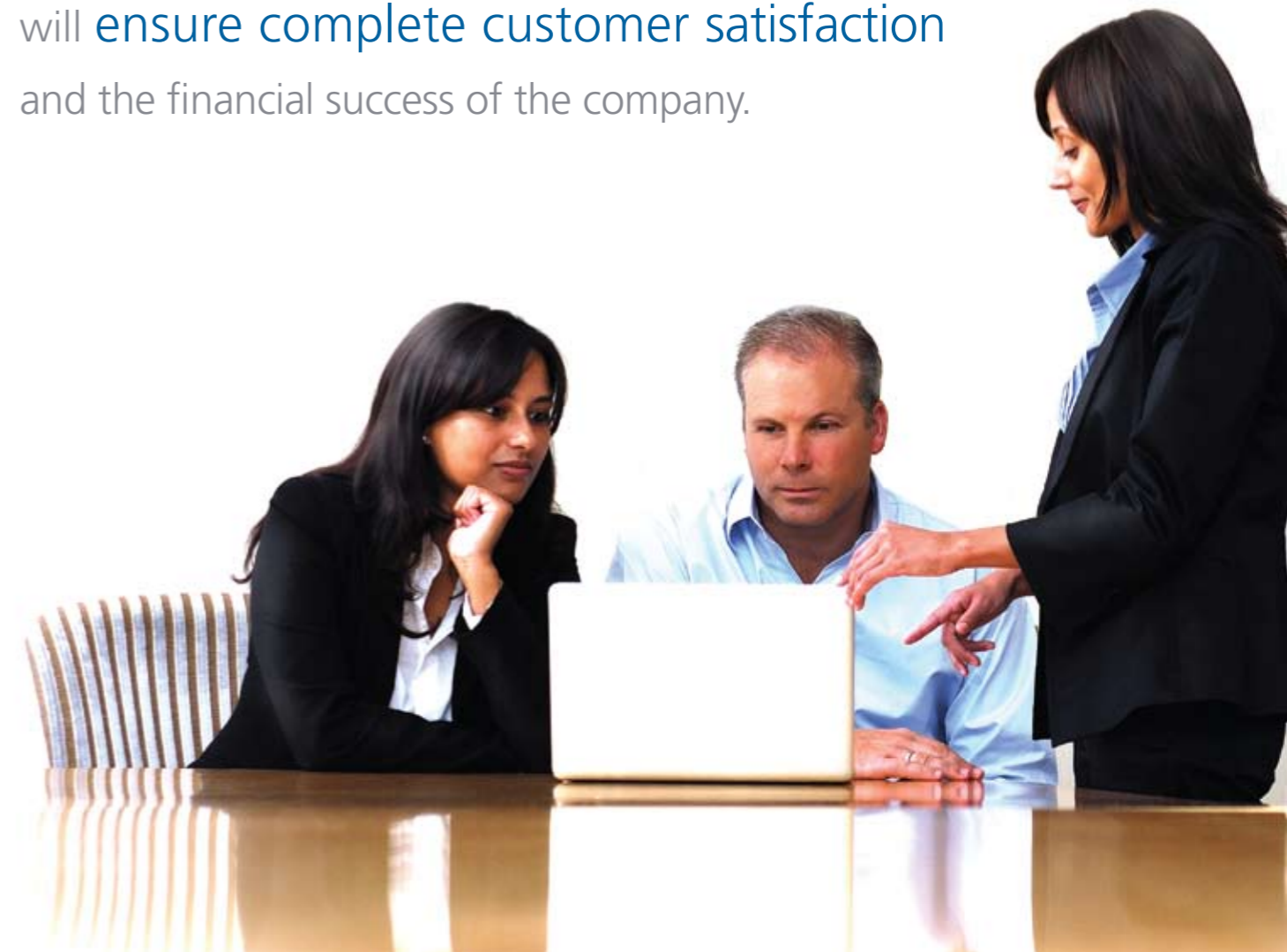


Our vision

To be globally recognised as the leading ship's agency, clearing & forwarding and logistics company in sub-Saharan Africa.

Our mission

An empowered team committed to providing responsible, cost-effective and efficient service that will ensure complete customer satisfaction and the financial success of the company.



We open Africa to the world

Growth. Expansion. Reach.



Serving Africa

Sturrock Shipping was founded in 1969 as both a ship's agency and clearing & forwarding company in order to provide a full supply-chain service for the handling of sea transport and the import and export of goods into and out of South Africa.

By the end of the 1990s, the company was already established as one of the largest local privately-owned shipping and logistics companies, but with its presence still largely confined to South Africa itself.

A change in the leadership and ownership of the company and significant changes in the political climate provided the springboard for massive regional expansion in the first decade of the new millennium.

Beginning first with the English-speaking countries of Kenya and Tanzania, the company set about expanding its reach to include Mozambique, Madagascar and Angola. More recently, the company established a presence in Sudan and is in the process of doing so in Ghana.

A need for more muscle led the company to conclude an empowerment deal with the Calulo Group in 2007, in terms of which Calulo acquired a major shareholding in the company. The Sturrock family continues to retain the remaining interest in the company, in order to ensure the continuity of relationships with customers.

In 2009 the company celebrated its 40th anniversary with the unveiling of its new 'vision' – to be globally recognised as the leading ship's agency, clearing & forwarding and logistics company in sub-Saharan Africa – and a new corporate identity reflecting the company's status as substantial and modern, with an appetite for continued growth in its industry and in the continent that it serves.



What sets us apart?

Relationships. Communication. Solutions.

An empowered and committed team

In recognition of the importance of excellent customer service, Sturrock Shipping places a significant focus on investment in its major asset: its people.

An ongoing development programme ensures the company provides members of staff with an enhanced level of skills and experience to perform their functions, and with a sense of involvement and participation in decision-making.

Staff themselves, were instrumental in the formulation of the company's Vision and Mission statement, while every effort is being made to improve leadership, communication and human resources practices. Not an insignificant challenge on the African continent.

In countries outside of South Africa, the company has carefully sourced dedicated and experienced local personnel, or formed partnerships with highly successful existing operations, to provide customers with access to top class local knowledge and expertise.



Our skills take us to the heart
of our clients' operations

Passion. Expertise. People.



A commitment to service excellence

Customer service within Sturrock Shipping is about exceeding customer expectations at all times, outperforming the giants in the industry through flexibility, enthusiasm and a willingness to go the extra mile, and constantly reinforcing the company's reputation for consistency and on time delivery.

To this end, the management and staff of Sturrock Shipping are committed to the implementation and management of strict quality standards and to the establishment of the best possible relationships with customers. This requires a focus on quality, responsiveness, technical competence, communication and credibility, in addition to appropriate systems and structures.

Sturrock Shipping prides itself on extensive local, regional and international relationships. By utilising the services of Sturrock Shipping, customers gain immediate access not only to this global network, but also to the excellent relationships the company enjoys with local authorities and suppliers established over the last 40 years.



Ships Agency

Sturrock Shipping's Ship's Agency Division represents ship owners, managers, operators and charterers from around the world, and provides assistance on a 24-hour basis with all aspects of loading, discharging, repairs, dry-docking and bunkering at all the major ports throughout sub-Saharan Africa. It also offers an off-port limit service.

The company has the resources and expertise to deal with a full range of seaborne traffic from small general cargo coasters to large bulk and multi-purpose vessels, very large crude carriers (VLCC) as well as chemical, gas and refrigerated carriers.

Sturrock Shipping is a member of the South African Association of Ship Operators and Agents (SAASOA) and a stakeholder in S5 Agency World Ltd (www.s-5.org). Participation at these levels, together with the company's ISO 9001:2000 certified Quality Management System, provides customers with the assurance of professional and controlled global service at all times.

24-Hour assistance with loading, discharging, repairs, dry-docking and bunkering at all the major ports throughout sub-saharan Africa to deal with a range of seaborne traffic.

A full range of customs clearing and freight forwarding through international airfreight and seafreight divisions, with **experienced personnel** to deal with tariff classifications, audits and detailed costings.

Clearing & Forwarding

Sturrock Shipping provides the full range of customs clearing and international freight forwarding services.

International freight forwarding services are supported through membership of the WIN Worldwide Independent Network (www.winlogistics.com) – a proven network of 66 independent forwarding logistics companies from all continents. These services include daily air and sea consolidation, express services and indent to provide our customers with up to date information on the status of their orders.

Sturrock Shipping's Airfreight Division offers a fast and reliable door-to-door service for general and perishable cargo on a 24-hour basis. The Division can also organise air charter for large assignments on short notice. Sturrock Shipping has been an International Air Transport Association (IATA) certified agent since 1972, and all the South African airfreight offices have been granted 'Regulated Agent' status by the national Civil Aviation Authority (CAA).

The Seafreight Division provides assistance with full and part container loads, breakbulk and bulk consignments. Services include selection of the correct shipping mode, collection, cargo or container packing/unpacking, marine insurance as well as warehousing and distribution.

Experienced Customs Clearing personnel are available in all Sturrock Shipping offices to assist with tariff classifications, audits and detailed costings. Personnel maintain daily contact with the various Government Departments, while online interfacing with the relevant authorities allows for the completion of customs clearance processes in the shortest possible time. Sturrock Shipping is an approved client of the South African Revenue Services (SARS).

The company has the expertise to assist with heavy lifts and with the lifts of out-of-gauge cargo of the type often encountered in large-scale industrial projects.

As a Financial Advisory and Intermediary Service (FAIS) licensed agent, the company is in a position to provide Comprehensive and All Risks Cover for all elements of the transport chain.

Sturrock Shipping is the agent for Stolt Tank Containers (STC), the leading global tank operator, providing assistance with the distribution of chemical and food-grade bulk liquids around the world.

Tank Containers

Sturrock Shipping acts as the local South African agent for Stolt Tank Containers (STC). A subsidiary of the global Stolt-Nielsen group, STC is the leading global operator of logistics and transportation services for door-to-door shipments of bulk liquid chemicals and food-grade products.

As the local agent for STC, Sturrock Shipping is able to offer its customers full assistance with the distribution of chemicals, alcohol, wine and food-grade bulk liquids to almost any destination in the world. Such assistance includes assessments of freight costings, solutions for particular freight requirements, customs tariff classifications, cargo routing and technical advice.





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Opening 2010